

HOW TO CONNECT CALL IN VC:

STEP 1. To make a conference you need to contact UTWAN helpdesk :

User can contact on Help Desk VOIP Number-11111,22222,33333

User can also contact on Help Desk mobile number-9712966542

User can contact also put his request on utnocdesk@silvertouch.com

User can contact project manager / Operation Manager Mr. Anupam Desai-9687613159 in case of escalation is required.

STEP 2.Press power button on VC unit to start VC:



STEP 3. Press Home button to view menu:



STEP 4. Press Address book button to select contact detail where VC to connect:



STEP 5. Use Updown key to select contact where VC to connect



STEP 6. User can connect One to One VC (Two Party Calling using VC Equipment) by Selecting the name or Dialing the I.P. Address

Location	IP address
Khanvelmamlatdar office	10.110.2.61
Silvassashq	10.10.2.5
Diu collector office	10.132.4.111
Silvassa collector office	10.102.2.5
Daman DC office	10.123.13.122

STEP 7. For 3 Way Conference kindly dial the provided meeting id no. using the remote and Press dial button after Selecting Name

or

dial the meeting ID no. provided by Help Desk to connect the VC



STEP 8. The VC gets connected if receiver received:



STEP 9. Press unmute button on mike to speak:

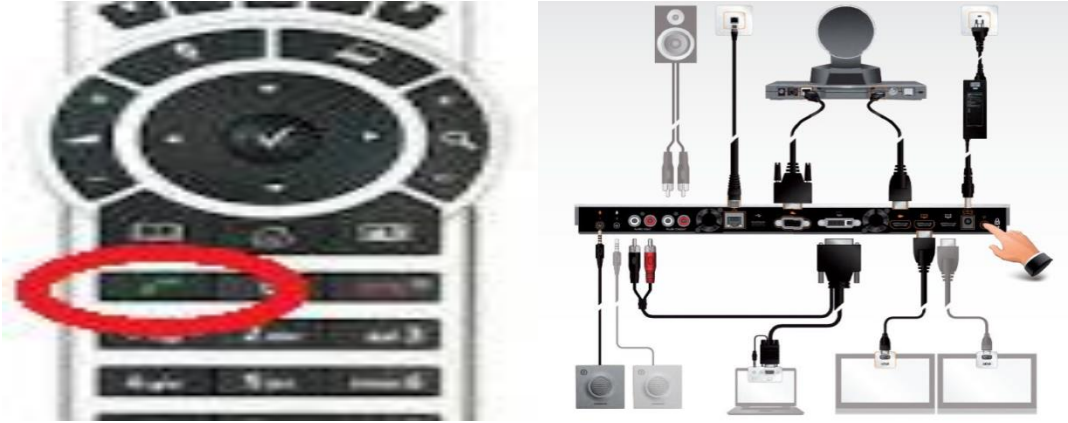


STEP 10. Press disconnect button to disconnect VC:



HOW TO RECIEVE CALL IN VC:

STEP 1. The client receiving call have to press dial button to receive call:



STEP 2. The VC gets connected:



STEP 4. Press unmute button on mike to speak:



STEP 5. Press disconnect button to disconnect VC:

